

Generational Leadership and Culturally Diverse Workplace Management

6 x 3 Hour Modules

As an active participant in the global economy with an open immigration & inclusive workplace participation policy, Australian workplaces are a 'pot pourie' of diversity where interaction is ongoing and requires active management if organisations are to maintain and increase their productivity.



This program is designed to give participants the knowledge and skills to effectively & efficiently manage workplace diversity in what have become, 'typical Australian workplaces'.

How will you benefit?

- Have a better understanding of generational workplace issues
- Develop an informed tolerance and understanding of diverse cultures
- Know how to implement and manage culturally and generationally diverse work teams
- Understand, interpret & work with laws associated with racism and harassment
- Become a better people manager - able to engage your work-teams.

Who should attend?

Those who manage a diverse workforce, HR Professionals, line & frontline managers, supervisors and those new to management.

How will it be delivered?

This 3 day interactive program can be delivered over 6 x 3 hr modules. If it suits the organisation, the program can be delivered in two sessions supported by a series of workplace coaching sessions.



"Great leaders are almost always great simplifiers, who can cut through argument, debate, and doubt to offer a solution everybody can understand."

General Colin Powell

What you will cover

- What does the workplace look like today
- Workplace demographics with skills/task matching
- Economic impacts and how it affects the workplace
- Understanding the generations, their characteristics, views and responses
- Use of profiling and how to use with each generation and cultural background
- Understanding motivation, values and needs
- What is cultural diversity and how it is managed in the workplace
- The laws associated with diversity and harassment
- Understanding affirmative action, equal opportunity and diversity; understanding differences and relationships
- Communicating with each generation & cultural group
- The importance of interpersonal communication
- How to manage the dynamic & richly diverse workplace.
- Measuring your success